

RENEWED PERSPECTIVE COMES WITH A NEW DATE

23-24 NOVEMBER 2026

SUMMIT & BOOTCAMP

REGULATORY HORIZON & MARKETPLACE RISKS

JOHANNESBURG, SOUTH AFRICA

Programme

23 – 24 November 2026

Day 1 – Monday, 23 November 2026

Day Facilitator: Jeremy Maggs (Media Specialist)

TIME	SESSION	SPEAKER(S)
07:30 – 08:30	NETWORKING Registration and Networking	—
08:30 – 08:45	OPENING ADDRESS Into Africa's Baobab Marketplace: Regulatory Disruptions on the Horizon and Managing Online Safety Risks	Mashilo Boloka — CEO, OS Lab
08:45 – 09:05	SPEAKER A Message of Support: Inside the (South) African Marketplace — Bubbling Risks: The 2026 Risk Report	Sanjay Bhana — Board Member & 2nd VP, IRMSA
09:05 – 09:45	KEYNOTE DIALOGUE Theme- Into the Horizon- Marketplace Risk in [MB 1.1] Africa: Trends and Disruptions	Lincoln Mali — President, ASAPP
09:45 – 10:05	CONVERSATION WITH THE CEO The South African Digital Marketplace and the Uneven Playing Field	Alastair Tempest CEO Ecommerce Forum South Africa
10:05-10:35	PANEL Navigating Emerging Regulatory Risks in Africa: Regulatory Landscape, Safety, Compliance and Cross-Border Issues	Emmah Monyanga — Technical Specialist, NRCS Kamogelo Khanye — Head of Support Services, L7 Prime Tsundzukani Maluleke- Senior Risk & Compliance Specialist, Multichoice Group Isabel Chisanga Banda

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		Senior Risk & Compliance Specialist, Zambia Telecommunications (Zamtel) (Lusaka, Zambia)
10:35 – 10:55	TEA BREAK	
10:55 – 12:25	PANEL Navigating the Regulatory Horizon: Strengthening Governance to Manage Emerging Marketplace Risk	Thabana Mahlo — Manager: Policy Assurance and Governance, ACSA Lunga Dweba — Director, GeoIntelligence
12:25 – 12:45	SPEAKER The complexities of Fraud scams in the African Marketplace:	Emmanual Adinkrah: GISF (Ghana)
12:45 – 13:30	LUNCH BREAK Lunch and Networking	
13:30 – 13:50	SPEAKER Theme: Understanding Africa's Marketplace — Emerging Risks	Patrick Le Roux — Founder, Venture Labs
13:50 – 14:10	SPEAKER Theme: Trends in Consumer Complaints	Avitha Nofal – Head of Regulation and Oversight at the Ombud Council
14:10 – 14:40	PANEL Trust & Safety: Trends in Consumer Complaints, Empowerment, Education and Complaints Handling Mechanisms	Prudence Moolwa — Executive Head: Complaints & Investigations, National Consumer Commission Riana Botes – (Oslab) Avitha Nofal – Head of Regulation and Oversight at the Ombud Council Lesego Sibilanga (OMBUD)
14:40 – 15:00	SPEAKER The state of play of fintechs in the marketplace: Emerging issues	Elizabeth Ogunseye — Co-founder, The FintechAfrica (Nigeria) Lesego Igwe Founder, TESTEXCEL
15:00 – 15:20	SPEAKER	Mzuzukile Soni – The StartUp Legal

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TIME	SESSION	SPEAKER(S)
	The Legal Non-Negotiables: Governance, Compliance and Crisis Readiness for Marketplace SMEs	
15:20 – 15:40	TEA BREAK	
15:40 – 16:10	PANEL Theme: Building Trusted Marketplace Platforms in Africa — Lessons and Non-Negotiables for Small Enterprises and New Entrants	Katekani Baloyi Vuyo Tofile- Founder of Tuu Post and Tyalo Consult Risuna Maluleka- Group Chief Executive Officer of Flexi Group of Financial Services. Mzuzukile Soni- <i>The StartUp Legal</i>
16:10 – 16:30	SPEAKER AI in the Marketplace	Avril Peterson
16:30 – 16:50	SPEAKER Into the Horizon: Africa's Marketplace Outlook and the Future	Ben April — Deloitte / KPMG
16:50 – 17:00	CLOSE OF DAY Closing Remarks	Mashilo Boloka — CEO, OS Lab

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Day 2 — Tuesday, 24 November 2026

Bootcamp Day

TIME	SESSION	SPEAKER(S)
08:00 – 09:00	REGISTRATION Registration and Networking	—
09:00 – 09:45	OPENING Opening Address	Mashilo Boloka — CEO, OS Lab
09:45 – 10:00	TEA BREAK	
10:00 – 13:00	PARALLEL BOOTCAMP SESSION Part I: <i>The Legal Non-Negotiables: Governance, Compliance and Crisis Readiness for Marketplace SMEs</i>	Mzuzukile Soni – <i>The StartUp Legal</i>
	Part II: Marketplace Risk Assessment Framework Workshop	Christopher Palm
13:10 – 14:00	LUNCH BREAK Lunch and Networking	